

Contactless Mobile Payments Now Accepted at Pittsburgh Regional Transit's Downtown Service Center

FOR IMMEDIATE RELEASE – Pittsburgh Regional Transit is excited to announce the launch of contactless mobile payment options at its Downtown Service Center on Smithfield Street. Riders can now conveniently purchase tickets and passes using their smartphones with Apple Pay, Google Pay, and Samsung Pay at any service window.

This new payment method enhances convenience and accessibility, allowing riders to complete transactions quickly and securely. Whether purchasing single-trip tickets or monthly passes, PRT riders can now skip the hassle of cash or cards and simply tap their mobile devices to pay.

"We're committed to improving the customer experience and making public transit easier and more accessible for everyone," said PRT CEO Katharine Kelleman. "By adding mobile payment options, we're meeting riders where they are and embracing modern technology to streamline the ticketing process."

The Downtown Service Center, located at 623 Smithfield Street, serves as a hub for riders seeking assistance with transit passes, schedules, and more. With the introduction of mobile payments, PRT is continuing its efforts to modernize and simplify the transit experience for all riders.

The Downtown Service Center is open on weekdays from 7:30 a.m. to 4:30 p.m.